

1. Let's Get Started:

a. Welcome to the Rhythm Rascal family! By enrolling in our classes, you're joining a community passionate about music and learning.

b. Tuition fees should be settled before classes begin, but if you need flexibility, let's chat. We're here to help make music education accessible. Individual invoices will be sent via Xero.

2. Time to Jam:

a. We love seeing you in class! Being on time helps everyone make the most of our time together.

b. Life happens! If you can't make it, just give us a heads-up at least 24 hours in advance, we're happy to arrange credit for future lessons when possible.

c. We understand bubs get sick, don't worry class credit can be applied, so please don't bring your child to classes with high fevers or obvious infections.

3. Let's Keep It Harmonious:

a. Respect is our jam! Please treat your instructors and fellow students with kindness and consideration.

b. We're all about creating a positive learning environment. Any issues? Let us know. We're here to help.

4. Safety First:

- a. Your safety is our priority! While you're here, take care and look out for each other.
- b. Treat our instruments and equipment like your own. Handle them with care and respect.
- c. Our instructors are not babysitters, we encourage active participation from guardians.

5. Say Cheese! (Or Don't):

- a. We love capturing memories, but please ask before snapping photos or recording.
- b. Sometimes, we like to show off our talented students. If that's not your vibe, just let us know.

6. Staying in Tune:

- a. Let's keep the rhythm going! If you're having trouble, talk to us. We're here to support your journey.
- b. If things aren't working out, we'll figure it out together. Communication is key!

7. Changes Happen:

- a. Life's a melody that's always changing! If we need to tweak anything, we'll let you know ASAP.
- b. Your feedback matters! If you have suggestions or concerns, we're all ears.